

AHA Endorses CyraCom Interpretation & Translation Services



HOW CYRACOM SOLUTIONS HELP HOSPITALS

- Improved patient flow for LEP patients
- Improved patient care resulting in better health outcomes
- Improved LEP patient satisfaction through meaningful access to health services
- Compliance with federal and state regulations

The ability to properly communicate with a patient classified as Limited English Proficient (LEP) is inherent upon a hospital's ability to deliver care effectively and efficiently. In a hospital environment, even a slight miscommunication could potentially prove fatal. Translation and interpretation services bridge what could otherwise be insurmountable communications gaps that occur in most all areas of hospital operations. While many providers offer telephonic, video interpretation, and translation services, CyraCom interpreters and translators have a medical focus and are able to understand unique terminology and nuances relevant to hospital communications. Translators and interpreters complete an extensive qualification and training program. Performance is continually monitored for quality assurance.

AHA SOLUTIONS

As an American Hospital Association (AHA) member service, AHA Solutions collaborates with hospital leaders and market consultants to conduct product due diligence and identify solutions to hospital challenges in the areas of finance, human resources, patient flow and technology. AHA Solutions provides related marketplace analytics and education to support product decision-making. We are your trusted resource for education, information and products and services that foster operational excellence in hospitals.

THE VALUE OF THE AHA ENDORSEMENT TO HOSPITALS & HEALTH SYSTEMS

- ✓ Frees your time to focus on patient care
- ✓ Cuts through the clutter of product selection
- ✓ Helps enhance your due diligence process
- ✓ Access to AHA thought leaders and industry experts
- ✓ Opportunities for product discounts

THE VALUE OF OTHER RESOURCES TO HOSPITALS & HEALTH SYSTEMS

- ✓ Offers easy access to education & research
- ✓ Complimentary Webinars, Audio-conferences and Seminars
- ✓ Peer-to-peer networking events
- ✓ Complimentary surveys & benchmarking information

AHA SIGNATURE DUE DILIGENCE PROCESS™

AHA Solutions consults hospital executives and administrators, policy makers, consultants and its advisory committees to identify the operational issues facing the nation's hospitals.

In collaboration with these organizations, AHA Solutions sets strategy, determines selection criteria against market need and assesses relevant products and services through the AHA Signature Due Diligence Process™. This process provides in-depth understanding of the respective marketplace and allows for a deep financial, organizational and product evaluation of endorsement candidates.

When a product or service and the vendor behind it emerges, demonstrating outstanding commitment to healthcare, dedication to hospitals in their pursuit of excellence and leadership in all selection criteria, AHA proudly awards its exclusive endorsement.

When hospitals select an AHA-Endorsed product or service, they can be confident it has met AHA's highest standards.

